

STUDENT HEALTH INSURANCE PLAN (SHIP)

Graduate Student Employee, FAQ (Fall 2021)



What eligibility requirements do I have to meet?

1. Your active enrollment as a Graduate Student and attending classes through at least the 12th day of fall 2021 semester.
2. Appointed to and actively working a minimum of 50% (20 hours per work) for the duration of at least 4.5 months (135 calendar days) in a [Graduate \(Master's/Doctoral\) Job Title](#).

When do I Enroll?

August 4, 2021, through September 8, 2021

Where do I Enroll?

www.utep.edu/hr > [Benefits](#) > [Student Health Insurance Plan](#) (left-hand side) > [Select, Graduate Student Employee](#) > [Click, Enroll Here](#)

Please note: Only one submission per student. If you submit more than once, only the latest submission will be processed.

How long do I have coverage for the fall 2021 semester?

The Student Health Insurance Plan coverage will commence on August 15, 2021, and end on December 31, 2021.

How do I know that I have coverage?

Your coverage will be activated when you complete the [enrollment](#) AND your *appointment for the semester is active in the system.

*Note: An appointment requires various approvals before it shows active in the system. Therefore, it may take up to several weeks for your coverage to be retroactive to commencement date (August 15, 2021).

Where is my insurance ID card?

Medical: If you have had SHIP coverage in the past, your same insurance ID card will be valid through the coverage dates listed. You may continue to use the same ID card. If it is your first time enrolling, your ID card will arrive by mail about 3-4 weeks after your submission. Please make sure your address on file is correct to ensure delivery. If you ever need a replacement ID card, please call BCBSTX at 1-855-267-0214 or log in to www.bcbstx.com/member to print a temporary card if needed right away.

Dental: Please contact Delta Dental or visit their website (contact information provided below)

Vision: Please visit Superior Vision's website. An insurance card is not required at your time of visit (contact information provided below)

Can I add dependent(s) to my coverage?

Yes. For SHIP medical (after your insurance is activated) you may contact **Academic Health Plans** at **1-855-247-7587**, and they will provide guidance and rates. If you'd like to add a spouse and/or dependent(s) to dental and/or vision, you will need to set up an appointment with a UT El Paso Benefits Representative in the Office of Human Resources to complete an Enrollment Form.

Note: Evidence of Eligibility (marriage certificate - spouse; birth certificate – child(ren) and social security numbers – for all) will be required.

Contact Information:

Medical	BlueCross Blue Shield	855-267-0214	www.bcbstx.com/member
Dental	Delta Dental	800-893-3582	www.deltadentalins.com/universityoftexas
Vision	Superior Vision	800-507-3800	www.superiorvision.com/openenroll/ut
	Academic Health Plans	855-247-7587	https://utep.myahpcare.com
	Office of Human Resources	915-747-5202	hrsupportcenter@utep.edu